



PANTRYSOFT TERMS OF SERVICE

Cedar Mountain Software

Version Control

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|--------------|----------------|-----------------|----------------|
| Policy Code: | TOS | Approved By: | Chris Campbell |
| Owner: | Chris Campbell | Effective Date: | 05/01/2025 |

Revision History

| Date | Version | Created by | Description of change |
|------------|---------|---------------|--|
| 05/01/2025 | 1.0 | Sam Scroggins | The existing policy moved into a new template. |
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1. Introduction

PantrySOFT™ is an application designed for managing Food Pantries and Food Banks and other similar organizations. The software is provided by Cedar Mountain Software, Inc. (CMS)

2. Rules and Restrictions

PantrySOFT™ users agree to use the software in a manner consistent with its purpose and design as specified in product descriptions and documentation.

Access to your account is contingent upon payment of any agreed upon fees.

Your use of the software implies your agreement with these terms.

3. Security

CMS will maintain all reasonable industry standard security protocols for the application and your data.

You are responsible for your own log in credentials.

4. Intellectual Property

Logos, designs, methods and processes found within PantrySOFT™ are the exclusive property of CMS.

All data entered or uploaded in your account is your exclusive property. CMS will never use or share this data without your explicit written permission.

5. Liability and Warranty

Reasonable efforts have been made to assure the application is free of errors, but as is the case in all software products, errors or bugs may be present. When bugs are discovered, CMS will make reasonable efforts to correct them in a timely manner. Beyond the refund of any pro-rated unused recurring subscription fees, CMS accepts no liability resulting from loss of use of the application, data corruption, or errors in the application, except when such loss, corruption, or error is the result of a breach in security.

6. Refund Policy

You may cancel your subscription at any time. If you pay in advance for one year or more, and you cancel within the first sixty days of the subscription, we will provide a refund for the unused portion of the subscription beyond the current month. If you have purchased any custom programming services, we will only provide a refund for services not yet performed.